



**KRAKEN
COMMUNITY
ICEPLEX**

Kraken Community Iceplex Birthday Party Quick FAQs

Q: Do all guests need to sign a waiver?

A: Yes, the parents or guardians of each child attending the party **must sign a waiver** for their child via the Dash registration system ahead of time. **As you invite guests, please send out [this link](#) for them to do so.**

Children without a signed waiver from their parent or guardian will **not** be permitted onto the ice, so please make sure your guests create accounts ahead of time. Guests will be issued a free skate birthday pass to their account for later use.

Q: Can I come in early to set up?

A: You are welcome to arrive about 20 minutes before your scheduled time. Please note that if you arrive earlier, your hosts may ask you to wait in the lobby while they finish setting up. KCI will provide all necessary plates, napkins, and utensils.

Q: Can non-birthday guests (adults or siblings) skate as well?

A: Yes! Additional guests will need to register as a regular patron as part of the public skate session. If you would like to pay for their admission, please let your party host know and they can help you out onsite. Otherwise, please have them register in advance on [Dash](#).

Q: Do we get access to skate aids?

A: Yes, you may rent up to 10 total skate aids. Maximum of 5 seals. (ex. Combo 5 seals + 5 walkers, 4 seals + 6 walkers).

Q: Can I bring in my own decorations?

A: Yes, you are welcome to bring in your own decorations. However, balloons and pinatas are not allowed in the facility. If you bring either of these in, you will be asked to bring them back to your car.

Q: Can I bring in any outside food?

A: The only outside food permitted is desserts such as cake, cupcakes, etc. For any other additional food, we ask that you order to-go from 32 Bar & Grill located upstairs.

Q: Do we get drinks? What are the options?

A: You will get 3 pitchers of drinks. Refills are allowed. You can choose the drinks from our soda machine (Pepsi products, water, lemonade).



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Q: What is included in the veggie tray?

A: The veggie tray typically includes some combination of carrots, celery, tomatoes, cucumbers, and a side of ranch dressing.

Kraken Community Iceplex Birthday Party Basics

Your party includes:

- 45-minutes party prior to skating in the semi-private party room
- Admission & skate rentals for 10 guests (including the birthday kid) for the Public Skate following the pizza party
- Pizzas (cheese & pepperoni. GF and vegan options available)
 - ≤ 10 kids = 3 pizzas
 - 11-12 = 4 pizzas
 - 13-14 = 5 pizzas
- Kraken knit beanie for the birthday kid
- Kraken water bottles for each child
- Free future public skate pass for each child
 - Free skate pass is not valid day-of and expires after 3 months



Upgrade your party with our Power Play Package! (\$150)

- Kraken Community Iceplex Birthday Jersey (Sizes YS – AM)
 - Name and Number customization available at Kraken Team Store (\$60)
- Autographed Kraken Puck (random current player)

It's not too late for add-ons! Options include:

- Extra party child (\$35 each)
 - Max. 14 kids
- Extra pizza (\$16 each)
- Veggie platter (\$10 each)
- Skate aids (\$10 each)



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PARTY DAY OVERVIEW

When	What
Birthday Family Arrival (20 minutes before party)	<ul style="list-style-type: none">- Birthday kid + family can access the room to set up, decorate, etc.
Guest Arrival (5-10 minutes before scheduled party time)	<ul style="list-style-type: none">- Guests must check-in at the podium in the lobby before heading to the room<ul style="list-style-type: none">- Party hosts will check for waivers & write down shoe sizes for skates- Party hosts will deliver the pizzas and any veggie trays to the room & provide drinks
During the party (45 minutes)	<ul style="list-style-type: none">- Pizza time!- Party hosts will check in periodically to ensure things are running smoothly & provide any refills or supplies as needed
~10 minutes before the Public Skate	<ul style="list-style-type: none">- Party hosts will bring in rental skates- Everyone will start putting on skates & gathering their things
Start of Public Skate	<ul style="list-style-type: none">- Everyone will leave the room and head out to the ice!- All personal belongings can be stored in provided wagons for the duration of the skate- Party hosts will clean the room & begin to take down tables & chairs or set up for the next party
Check Out	<ul style="list-style-type: none">- Before leaving, you will check in with your hosts to finalize any additional charges

Cancellation & Rescheduling

- Please review our cancellation and rescheduling policy [here](#).